

Rates and Service Conditions



Mechatronik

Analysis

At Steinmeyer Mechatronik ¹⁾	75 €/h
Express analysis (within 72 hours)	on request

Repair / Scrapping

At Steinmeyer Mechatronik ¹⁾	75 €/h
At customer ¹⁾²⁾	95 €/h
Scrapping costs (up to 50 kg)	75 €

Travel Rates

Travel time to and from customer	65 €/h
Arrival by company owned car	0,85 €/km
Arrival by means of transportation	as per invoice
Expenses	as per invoice

Remote Support (Remote Software / Phone)

Support flat rate ³⁾ (7:00 a.m. - 2:00 p.m.)	35,00 €
Support costs ⁴⁾ (7:00 a.m. - 2:00 p.m.)	2,50 €/min

Development and Consulting

Electronics, mechanics or software	120 €/h
Project management development	120 €/h
Consulting by graduated engineer	1200 €/day

Commissioning

Commissioning service ¹⁾²⁾	95 €/h
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Clean Room

Use of clean room class ISO 6 (including clothing and tools)	on request
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Surcharges

Additive calculation to the indicated prices:

From completed 8th working hour ⁵⁾	25 %
Saturdays up to the 8th working hour	50 %
Sundays, public holidays	85 %
Night work (8:00 p.m. - 6:00 a.m.)	85 %

External Service

When using services of engineers or specialists from external companies to install and / or commission systems, we reserve the right to charge the costs according to the actual rates.

Assembly costs are payable immediately without discount. The basis for the calculation is the work report, which is signed by the client.

All prices plus VAT.

¹⁾ Plus material costs. Express surcharges possible.

²⁾ In the field service plus travel and accommodation costs including waiting times.

³⁾ Invoice applies to the first 30 minutes of support via Remote Software and / or phone. From the 31st minute of the support, the actually required support costs are additionally billed.

⁴⁾ From the 31st minute of any remote support, billing will be based on the actual minutes required. For any remote support less than 30 minutes, only the indicated support flat rate will be charged.

⁵⁾ Plus 45 minutes break.